

# Meubels en woninginrichting

		RAPPORTCIJFER	BEZORGKOSTEN	PRIJSNIVEAU	KLANTENSERVICE	RETOURPROCEDURE	BEZORGING	KWALITEIT VAN PRODUCTEN	LEVERTIJD DIE WEBSITE BELOOFT	BETAALMOGELIJKHEDEN	BESTELPROCES	ASSORTIMENT	OP VOORRAAD ZIJN VAN PRODUCTEN
		PERCENTAGE TEVREDEN KLANTEN											
1	Debijenkorf.nl	<b>8,8</b>	83%	45%	90%	92%	94%	94%	93%	91%	91%	82%	82%
2	Wehkamp.nl	<b>8,7</b>	80%	73%	87%	94%	93%	88%	96%	94%	93%	91%	86%
3	Bol.com	<b>8,6</b>	77%	61%	79%	89%	91%	91%	89%	95%	94%	94%	87%
4	Ikea.nl	<b>8,3</b>	61%	92%	73%	75%	85%	88%	87%	90%	84%	95%	84%
5	Hema.nl	<b>8,2</b>	78%	85%	70%	86%	86%	86%	87%	91%	87%	75%	77%
6	Lidl-shop.nl	<b>8,1</b>	63%	93%	76%	83%	80%	85%	79%	89%	90%	65%	76%
7	Blokker.nl	<b>8,0</b>	72%	78%	71%	79%	87%	88%	91%	90%	87%	72%	82%
8	Fonq.nl	<b>7,9</b>	75%	57%	73%	85%	91%	87%	90%	88%	90%	82%	83%
8	Lampenlicht.nl	<b>7,9</b>	62%	81%	80%	81%	89%	82%	86%	82%	85%	89%	88%
9	Dekbed-discounter.nl	<b>7,7</b>	65%	78%	79%	58%	86%	64%	90%	88%	81%	80%	83%
10	Leenbakker.nl	<b>7,5</b>	57%	87%	67%	75%	76%	74%	80%	82%	85%	79%	76%
11	Aliexpress.com	<b>7,2</b>	83%	93%	47%	31%	49%	42%	37%	76%	73%	92%	76%
12	Otto.nl	<b>7,1</b>	40%	58%	57%	88%	68%	78%	66%	90%	82%	76%	64%